Hit the submit button, but nothing happened

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FAQ Article Print

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Keywords

submit, button, paper

Symptom (public)

I went to the web site, selected the file, and hit the submit
button, but nothing is happening. I've tried it a couple of times.

Problem (public)

Solution (public)

Perhaps your firewall and/or browser are blocking the file upload. In such
cases, I'd usually suggest either trying a different browser, or trying
another network (if you are working behind a firewall).

Given the size of the file, perhaps your browser was trying to do the
upload, and you didn't give it enough time...

If you are using Safari on a MAC, please try Firefox. Safary has a
longstanding bug on file uploads which sometimes prevents the file uploads.